



June 2009

To all you who we have worked with throughout the years...

I ask you take time to read this letter that we felt necessary to write to unduly defend ourselves regarding inaccurate negative press.

Last week the Pioneer Press posted an article online and in the paper with headlines and content that — we believe — damaged us. The article implied we were involved in human trafficking. This is extremely upsetting to us as a company and we need to clear the air. As a company we take great pride in our employees, their safety, and overall well-being. Our company mission statement says:

"Striving to exceed customer expectations
in a safe and positive environment
that empowers all employees to be their best.

Every industry needs a leader...."

To make a long story short, due to a shortage of available workers, we hired a company that brought in workers from other countries on a seasonal government visa program. The FBI informed us a year ago that the IRS was investigating the previous company we had been using for this service. The FBI and IRS insured me the company we were using was not involved in the investigation and that we were totally fine in terms of what we were doing.

I want to assure you that all these workers were paid the same wages as our own employees, had very nice housing and transportation to and from work and to the grocery store. These employees had access to an advocate at KRI at all times to help with any concerns. Many of them were active members in the community and taking English classes and gaining friendships. We still keep in contact with some that returned to their home country after their visas expired.

Attached is the indictment. I've also enclosed the correction the Pioneer Press and Daily Planet posted after realizing their mistake in damaging our reputation.

Having our name associated with "Human Trafficking" has been very damaging to our reputation both personally and professionally and we felt the need to attempt to minimize the damage it has caused us emotionally and professionally. We thank you for your time and consideration and value the relationship we have with you.

Sincerely,

Jeff R Hagen

Ronald R Hill